



Exhibitor FAQ

Please reference back to the Exhibitor Policies and Guidelines for more detailed information.

Where is the Location/Venue of the 2025 DSC Summer Expo & Gala?

Gaylord Texan Resort & Convention Center - 1501 Gaylord Trail, Grapevine, Texas 76051

[Gaylord Texan Resort & Convention Center](#)

Where is the Exhibitor Parking?

816 Ruth Wall Road, Grapevine, Texas 76051

<https://www.google.com/maps/dir/816+Ruth+Wall+Rd,+Grapevine,+TX+76051>

DSC will be providing a marshaling yard on a first come first served basis. Security/ Police will be provided 24 hours at the yard; however, DSC is not responsible for any damage caused to vehicles while parked at the yard.

The Marshalling Yard will open on Wednesday, July 16, 2025, at 7:00 AM and will close on Sunday, July 20, 2025, at 2:00 PM. However, move-in/out hours from the expo hall are to be observed. Vehicles parked in the Marshalling yard without a hangtag will be towed at owners' expense.

****Please be mindful and do not leave anything of value inside your vehicle. ****

When is Exhibitor Move-In & Move-Out?

Move-In: Wednesday, July 16, 2025: 7:00 AM - 7:00 PM

Thursday, July 17, 2025: 8:00 AM - 5:00 PM

Move-Out: Saturday, July 19, 2025: 5:15 PM – 11:00 PM

Sunday, July 20, 2025: 8:00 AM - 2:00 PM

**** All exhibitors in Hall D will need to clear their booths by Sunday 9:30 AM. No exceptions.**

**** All other halls need to be clear by Sunday 2:00PM.**

What are the show hours?

Thursday, July 17, 2025: 1:00 PM – 7:00 PM

Friday, July 18, 2025: 9:00AM – 7:00 PM

Saturday, July 19, 2025: 9:00 AM - 5:00PM

Have questions and can't get ahold of the DSC staff during off hours ask Scout – DSC Chatbot

[Exhibitor Information, Summer Expo - Dallas Safari Club](#)

Badge Pick-Up & Exhibitor Registration Desk:

Express Badge pickup will be in Longhorn Foyer and the Exhibitor Registration Counter will be in front of the main entrance in the Longhorn Foyer. If you have not registered your badges yet, please do at the links: [Banquets Registration](#) & [Day Pass Registration](#).

Where do I find what comes with my booth or more information? Carpet? Wi-Fi? Etc.?

Your booth comes with carpet, drapes (back panel and side panel) and complimentary Wi-Fi. **Carpet:** is provided throughout the show floor. **Wi-Fi:** is complimentary to all exhibitors and more details regarding the network and password will be given out before the show. We ask that you do not share this information with attendees or others as it is only for exhibitors. For more information about booth/exhibitor services, please click [here](#).

**** Island setup does not come with pipe & drape. If you need pipe & drape on your island space, please let us know by June 1st. ****

Can I hang a banner above my booth?

Yes, you can if your booth is 400 sq ft or bigger.

**** Please note that some of this specific information is available online and DSC is not responsible for accuracy. ****

Dallas Safari Club 13709 Gamma Road, Dallas, Texas 75244 972.980.9800 & tatiane@biggame.org or jacqueline@biggame.org

Is there somewhere I can make copies, print items, or mail things?

Yes, there is. The FedEx Business Center is in the Longhorn Marble Foyer. It is open from 7:00 AM – 7:00 PM F-Thurs. For more information, please visit: [Fedex.com](https://www.fedex.com)

Lost & Found:

Please check with the Concierge booth located in the Longhorn foyer (between DSC Membership & On-Site Registration).

Am I allowed to bring my pet/animal or service animal into the Gaylord Texan Resort & Convention Center?

The Gaylord Texan Resort & Convention Center is ADA compliant in respect of service animals.

Am I allowed to bring in my own Alcoholic Beverages?

Exhibitors are strictly prohibited from bringing any alcohol into the Gaylord Texan Resort & Convention Center at any time or for any reason. Alcohol may only be purchased from a certified Gaylord Texan Resort bartender at designated bars on the show floor or premise.

I need some assistance in getting around, where do I find the personal mobility devices?

The Gaylord Texan Resort & Convention Center has a limited number of wheelchairs and scooters available for use. Devices are available for rent from the Gaylord front desk. To rent a scooter or wheelchair during the show, please click [here](#).

Do I have to wear my badge? What happens if I lose my badge?

- Badges should always be visible inside the Exhibit Halls and all DSC Convention events.
- Badges should not be altered. Any damaged, lost, or altered badges will incur a reprint fee. Your first reprint is complimentary. Any additional reprints or lost badge reprints will incur a fee of \$25.00.
- Additional badges will be available for a fee. Please see the registration desk for more information.

Schedule of Events:

Take time to review the [schedule of events](#) to best plan your expo experience.

Who is an approved vendor for the 2025 DSC Summer Expo & Gala?

- **The Expo Group (TEG):**
 - o The official show decorator/contractor for the 2025 DSC Summer Expo & Gala. The Expo Group offers a quick and cost-effective solution to showcase your booth for trade show participation, i.e., furniture, shipping, decorations, etc. For any questions, please contact Customer Service at 972.580.9000 or by email exhibitorservice@theexpogroup.com. You can also find their Exhibitor Service desk located in the main lobby for any questions during the show days.
- **Maritz:**
 - o Registration & Tickets:
 - For questions regarding registration, or if you need assistance registering for convention Day Pass Badge(s) and banquet Ticket(s), contact Maritz Global Events, the official registration vendor for the DSC Convention at 864-580-4516 or email biggame@maritz.com for assistance Monday-Friday 9:00 AM – 5:00 PM EST.
 - o Lead Retrieval
 - By choosing to do the lead retrieval, it will instantly capture contact & demographic data throughout the show. For more information or the order form, click [here](#).
- **A2Z Events – Personify**
 - o To better enhance your booth/company's online presence for the show, you can choose to purchase into any of the digital listing features. All exhibitors receive the Basic Listing. For more information, click here: https://s36.a2zinc.net/clients/dsc/dsc2025/custom/images/enhanced_listing_template_v3.pdf or for any questions, you can contact: exhibitsupport@a2zinc.net.
- **Connections Housing:**
 - o For questions regarding hotel reservations, Contact Connections Housing, the official hotel reservation company, of the DSC Convention at DSC@connectionshousing.com or call 1-404-842-0000, Monday-Friday 9:00 AM – 6:00 PM EST.

**** Please note that some of this specific information is available online and DSC is not responsible for accuracy. ****

- **Technology & Rigging Provider:**

- o **Event Now (Encore)** is the exclusive technology provider of the Gaylord Texan. They can provide large and small format HD monitors, PC based laptops, HDMI cables, various audio packages, and much more. For more information, click [here](#).

Where do I stay, while in Grapevine? How do I purchase my day passes and banquet tickets?

Do not forget to secure your accommodation for the 2025 DSC Summer Expo & Gala! The Gaylord Texan Resort & Convention Center - rooms are going fast, so book before they are all gone!

- Please be aware there is only one official housing reservation company for the DSC Convention, the company is Connections Housing. Reservations for the DSC Hotel should only be booked through Connections Housing, to receive the guaranteed lowest price and reservation protection.
 - o All official communications regarding housing will come from DSC or Connections Housing. All other hotel communications are not affiliated with DSC.
- Day Pass Badges & Banquet Ticket Sales are officially open! Register now to take advantage of early bird pricing.
 - o Please know, there is only one official convention registration company for the DSC Convention, the company is Maritz Global Events.

Are there Exhibitor Policies and Guidelines for the 2025 DSC Summer Expo & Gala?

Yes, there is. Please make sure to read the Policies and Guidelines, as the information might pertain to you. Click here to view them: <https://www.biggame.org/wp-content/uploads/2025/06/2025-Summer-Exhibitor-Policies-Guidelines-FINAL.pdf>

Thinking about donating to the DSC or DSC Foundation Auctions?

DSC is extremely grateful to the many individuals and organizations who so graciously donate to our auctions each year. Without your consistent generosity, we would not be able to do what we do for conservation. Thank you for your support! For the donation forms: [Outfitters \(DSC\)](#) & [Other \(DSC\)](#) or [Outfitters \(DSCF\)](#) & [Other \(DSCF\)](#).

Where do I take my items that I have donated to the DSC or DSCF Auctions?

Please deliver all hard item donations to Silent Auction/Raffles near the show entrance (Hall D/E) on the show floor. The Silent Auction team will also be coming around during move-in to pick items as well.

Are there exhibitor exclusive events? If so, what are the events?

Yes, there are. Below is a list of the DSC Exhibitor Events: RSVP Details & Badge Requirements. We ask that you please RSVP to the events listed below only if you plan to attend those events. There will be no on-site event registration for these exhibitor exclusive events.

- **Exhibitor Full Conference Badge**

- o The Exhibitor Full Conference Badge provides exclusive access to several key events during the
- o Each 10x10 booth space receives 2 Exhibitor Full Conference Badges complimentary. This badge is designed for exhibitors who want to take full advantage of networking opportunities and special events.
 - Exhibitor Breakfast (7 – 9 AM, Friday and Saturday)
- o Additional Full Conference Badges: You can purchase additional Exhibitor Full Conference badges beyond the allotment for \$275.00 per person.
- o Your Access with the Exhibitor Full Conference Badge Includes:

- **Exhibitor Personnel Badge**

- o The Exhibitor Personnel Badge offers basic access, limited to the show floor. This badge is ideal for team members who only need to be present in the exhibition area.
 - Access: Show floor only
 - Events Access: Does not include access to the exclusive events listed above.
 - Price: \$100

Does DSC have helpful marketing tools that I can use to promote my booth?

Yes, DSC has put together a marketing kit for exhibitors. Those will be sent via email to all exhibitors as they come out.

**** Please note that some of this specific information is available online and DSC is not responsible for accuracy. ****

Dallas Safari Club 13709 Gamma Road, Dallas, Texas 75244 972.980.9800 & tatiane@biggame.org or jacqueline@biggame.org